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**HRSA MANAGED CARE TECHNICAL ASSISTANCE CENTER  
C/O JOHN SNOW, INC.  
1616 NORTH FORT MYER DRIVE, 11TH FLOOR  
ARLINGTON, VA 22209-3100**



## CONFERENCE INFORMATION

### Who Should Attend

- Managed care organizations with Medicaid enrollees
- State Medicaid agencies
- State and local health departments
- Federally qualified health centers
- Ryan White/HIV/AIDS providers
- Public hospitals
- Children's hospitals
- Family support organizations
- State mental health agencies
- Home health agencies
- Care givers
- Special needs providers, including:
  - Care/case managers
  - Nurse managers
  - Administrators
  - Physicians

## REGISTRATION

**Deadline: March 26, 2002**

**Fee: \$100**

**After March 26: \$150** (as space is available)

Registrations can be sent by mail; by fax at 703-528-7480; and online at [www.jsi.com/hrsamctac/disabledconference](http://www.jsi.com/hrsamctac/disabledconference). Payments will be accepted in check form only. Make checks payable to John Snow, Inc., HRSA MCTAC, and mail to 1616 North Fort Myer Drive, 11th Floor, Arlington, VA 22209-3100. Those unable to send the registration fee by March 26 can provide a purchase order number with the completed registration form. In this case, checks can be mailed at a later date or received at the conference.

### Scholarships

A limited number of scholarships are available to State agency employees. Call 1-877-832-8635 for more information.

### Cancellation Policy

All cancellations must be received by April 1, 2002, for a full refund. After April 1, no cancellations will be accepted; alternative registrants may attend instead.

### Hotel Accommodations

**Sheraton Gateway Hotel  
Los Angeles International Airport  
6101 West Century Boulevard  
Los Angeles, CA 90045  
Tel: 310-258-4781**

A block of rooms has been reserved for conference attendees at the special rate of \$99 for a single and \$109 for a double. Reservations will be accepted until April 5, 2002. Attendees should make their reservations directly with the Sheraton Gateway Hotel by calling 1-800-325-3535 and identifying themselves as HRSA Managed Care Technical Assistance Center conference participants. Hotel shuttle service is available from the airport.

### Questions

For conference logistics information, contact:  
Sarah Ames, project associate  
Telephone: 1-877-832-8635  
Fax: 703-528-7480  
E-mail: [hrsa\\_mctac@jsi.com](mailto:hrsa_mctac@jsi.com)  
Visit our Web site at [www.jsi.com/hrsamctac](http://www.jsi.com/hrsamctac)

**HRSA MCTAC**

c/o John Snow, Inc.  
1616 North Fort Myer Drive, 11th Floor  
Arlington, Virginia 22209-3100



# SERVING PERSONS WITH DISABILITIES IN MEDICAID MANAGED CARE

**Assuring Continuity, Quality, & Cost-Effectiveness**

**Wednesday, April 17, 2002**

8:30 am – 5:00 pm

Session Registration 7:30 am – 8:30 am

Sheraton Gateway Hotel  
Los Angeles International Airport  
6101 West Century Boulevard  
Los Angeles, California 90045

**Register Now!**

CME and CE Credits Have Been Applied For

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**CHSFMC**

Center for Health Services Financing and Managed Care

Co-sponsored by



# SERVING PERSONS WITH DISABILITIES I

Learn how to provide quality, comprehensive services to persons with disabilities in the Medicaid managed care environment. Experts will discuss current trends and issues in the field, including successful approaches regarding the creation of health care teams, rate setting and data collection, the role of family members, communication among the different health care entities, developing provider networks, managing costs, and more. Rural considerations will be addressed.

Benefit from problem-solving suggestions, successful approaches and practices, small group discussions, and networking opportunities during this full-day workshop.

## **7:30 am – 8:30 am Registration**

## **8:30 am – 8:45 am Welcome**

### **Speakers**

Rhoda Abrams, M.B.A., *Director, Center for Health Services Financing and Managed Care, Health Resources and Services Administration, Department of Health and Human Services, Rockville, MD*

Terry Pratt, *Director, Division of Integrated Health Systems, Centers for Medicare and Medicaid Services, Department of Health and Human Services, Baltimore, MD*

## **8:45 am – 9:15 am Focusing on People with Disabilities in Managed Care Settings**

### **Speaker**

Art Pellberg, M.D., M.P.A., *President and Chief Medical Officer, Schaller-Anderson, Inc., Phoenix, Arizona*

Gain a national perspective on the trends and issues surrounding the management of persons with disabilities in managed care organizations. Focus will be placed on delivery systems, quality and cost issues, and the challenges facing state Medicaid agencies, providers, managed care organizations, and social service agencies.



# S IN MEDICAID MANAGED CARE

## 9:15 am – 10:45 am **Panel Discussion—Successful Practices Creating Health Care Teams for Persons with Disabilities**

### **Panel Members**

Ana Clark, *Public Health Programs Administrator, Health Net of California, San Bernardino, California*

Rick Frederickson, *Vice-President – Special Needs, AMERIGROUP Corporation, Edison, New Jersey*

Calvin Sia, M.D., F.A.A.P., *Chair, American Academy of Pediatrics Professional Advisory Committee of the National Medical Home Initiative for Children with Special Needs, American Academy of Pediatrics, Honolulu, Hawaii*

Learn how these panel members developed standards and systems of care for persons with disabilities within their organizations. Examples will demonstrate the use of "empowered staff" to assist providers in organizing and delivering care.

## 10:45 am – 11:00 am **Break**

## 11:00 am – 12:15 pm **Panel Discussion—Rate Setting and Data Collection**

### **Panel Members**

Christine Bowser, *Director, Bureau of Managed Care, Office of Medical Assistance Programs, Pennsylvania Department of Public Welfare, Harrisburg, Pennsylvania*

Robert J. Master, M.D., *Chief Medical Officer, Neighborhood Health Plan of Massachusetts, Boston, Massachusetts*

David Shippee, *Executive Director, Chase Brexton Health Services, Inc., Baltimore, Maryland*

Learn about payment options and the levels of risk involved in caring for persons with disabilities, including the HIV/AIDS populations. Areas such as critical mass, population size, reimbursement systems, risk adjustments, and carve-outs for services will be presented. Actual data will be presented to demonstrate the cost-effectiveness of various delivery systems and risk adjustments. Rural considerations will also be discussed.

## 12:15 pm – 1:15 pm **Lunch**

### **The Relationship between Families of People with Disabilities, the Managed Care Organization, and Purchasers**

#### **Speaker**

Cassie Johnston, *Region 10 Coordinator for Family Voices, Parent Participation Coordinator for Infant Toddler Early Intervention Programs, Olympia, Washington*

Hear how family members can take an active role in the care of persons with disabilities, such as engaging in training and policy-making.

**1:15 pm – 2:15 pm Improving Care through Better Communication****Panel Members**

Barry Handon, M.D., *Medical Consultant, Medi-Cal, Managed Care Division, California Department of Health Services, Sacramento, California*

Larry Fricks, *Director, Office of Consumer Relations, Georgia Division of Mental Health, Atlanta, Georgia*

Many entities are involved in the health care of persons with disabilities and can have separate and sometimes conflicting interests. Hear about solutions to these competitive approaches that have been successfully implemented as well as the importance of interface between health care system and advocacy groups.

**2:15 pm – 4:15 pm Panel Discussion—Develop a Network of Providers with Relevant Experience****Moderator**

Michael Fogarty, *Chief Executive Officer, Oklahoma Health Care Authority, Oklahoma City, Oklahoma*

**Panel Members**

Sue Bulger, B.S.N., M.A., *Director of Health Coordination, AXIS Health Care, St. Paul, Minnesota*

Bruce Chernof, M.D., *Medical Director, HealthNet-Southern California, Woodland Hills, California*

Sally Venator, *Chief Executive Officer, Heartland Health Plan of Oklahoma, Oklahoma City, Oklahoma*

Explore how to develop a network of providers with relevant clinical and health-related experience to accommodate the special needs of persons with disabilities. Other issues to be discussed include ensuring access to appropriate primary and specialty care, transportation, coordinating with public agencies, and the role of advocacy groups. Rural considerations will also be addressed.

**4:15 pm – 5:00 pm Panel of Presenters and Audience Participation**

Audience will be able to discuss questions or problems with conference speakers and share experiences and issues with managing the care of persons with disabilities.

## REGISTRATION FORM

### Serving Persons with Disabilities in Medicaid Managed Care

Wednesday, April 17, 2002

Complete and mail this form, or register online at [www.jsi.com/hrsamctac/disabledconference](http://www.jsi.com/hrsamctac/disabledconference) by March 26, 2002. Registrations received after March 26, 2002, will be subject to a late fee.

Name \_\_\_\_\_

Title \_\_\_\_\_

Institution \_\_\_\_\_

Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Telephone \_\_\_\_\_

Fax \_\_\_\_\_

E-mail \_\_\_\_\_

**Credit cards cannot be accepted at this time.**

### Purchase Order/Voucher

Number: \_\_\_\_\_ (for check request,  
when check will be mailed or received at time of conference registration)

\_\_\_\_ I cannot attend but would like to be informed of future conferences.